



February 25, 2011

Kevin Kelso
P.O. Box 190232
Boise, ID 83719

Dear Kevin,

At our annual company meeting held at the beginning of each year we take the time to review the previous year and talk about our customers, vendors, and the people around us that exemplify great customer service. We feel that several individuals stood out above the rest. We call them the "Best of the Best", and we wanted to let you know you were runner-up for Non-Employee Customer Service of the Year.

200 East 50th Street
Boise, Idaho 83714

208/376-2200

Fax 208/376-2333

800/497-8238

We appreciate all you do and have done for us! Thank you for everything.

Sincerely,

A handwritten signature in dark ink, appearing to be "K. Kelso", written in a cursive style.

All of us at Wood Windows, Inc.